Dylan Copp

work@dylancopp.com
Tampa, FL

Summary

Graduate with a Bachelor of Science in Cybersecurity, certified in Security+, Cybersecurity Analyst+, Blue Team Level 1, and TryHackMe Security Analyst Level 1. Hands-on experience with Windows/macOS/Linux systems, networking, system configuration, and troubleshooting through technical labs and a comprehensive home lab. Detail-oriented problem solver committed to responsive, customer-focused technical support and a positive user experience.

Education

Bachelor of Science in Cybersecurity - *University of South Florida*
December 2023

Experience

Grocery Clerk - Earth Fare - Oldsmar FL
March 2022 - April 2023

- Assisted customers by answering questions, locating products, and providing friendly, responsive service to resolve customer needs.
- Maintained and organized inventory across Grocery, Dairy, and Frozen Food departments while ensuring products were properly stocked and rotated.
- Supported multiple departments as needed, collaborating with team members to provide efficient service and maintain quality standards.

Projects

Homelab

- Built and maintain a comprehensive IT/cybersecurity homelab using Proxmox, OPNsense, PiVPN, Pi-hole, Unbound, Wazuh, Splunk, OpenVAS, and Wireshark to gain hands-on experience with virtualization, networking, system administration, and troubleshooting.
- Configured and managed virtual systems, network services, DNS, VPN connectivity, firewall rules, and security monitoring across the lab environment.

TryHackMe

- **Completed 150+ hours of hands-on cybersecurity labs and challenges** gaining practical skills with topics including Cyber Threat Intelligence, Network Traffic Analysis, Endpoint Monitoring, Security Information and Event Management, and Digital Forensics and Incident Response.
- Gained experience with tools such as Splunk, Wazuh, ELK, Event Viewer, Wireshark, Autopsy
- Ranked Top 1% Globally

Certifications

- CompTIA **Security+** (June 2024)
- CompTIA **Cybersecurity Analyst (CySA+)** (August 2024)
- Security Blue Team **Blue Team Level 1 (BTL1) (**November 2024)
- TryHackMe **Security Analyst Level 1 (SAL1) (**June 2025)

Skills

- Windows, macOS, and Linux Operating Systems
- Microsoft Office Suite
- Networking: LAN, Wi-Fi, VPN, DNS, OSI Model
- System Administration and Troubleshooting
- PowerShell
- Wireshark
- SIEM Platforms: Splunk, Wazuh, ELK
- Virtualization: Proxmox, VirtualBox, VMWare
- Customer Service
- Technical Troubleshooting and Problem-Solving
- Documentation and Reporting
- Communication
- Collaboration
- Adaptability
- Attention to Detail
- Time Management